# **ACTIONS TAKEN**

# **Collections**

#### Positive 3

"I like the library but it sometimes does not have the books I need also some of the journal articles I look up are not available right away..." DPT Physical Therapy

## Response:

Rapid Interlibrary Loan for journal articles typically takes one day. Articles are delivered electronically to your desk top. There is no charge for any Interlibrary Loan. Through PALCI E Z Borrow, books usually take 4 days to reach the Weinberg Memorial Library. Filling in the information on the you fully and completely speeds the process.

## Negative 6

"I get frustrated at how many articles accessed the library's online sources are not instantly available. Sometimes it's hard to figure out howable.



Note: The linking button is different in various databases, for example, this how it looks in ProQuest databases



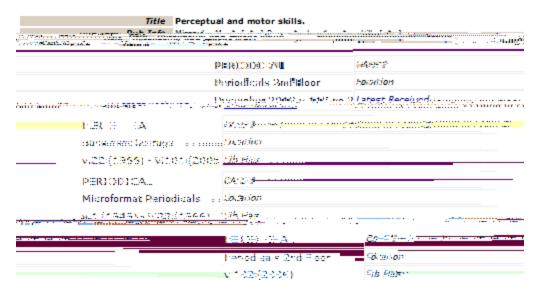
3. This article is not available online in any sources to which the Library has a subscription.



4. To "Place an ILL request" enter your My.Scranton login information. If it is the first time you used ILLiad Interlibrary Loan, you will be prompted to create an account.

The article information is pulled into the ILLiad form. There is no charge for Interlibrary Loan. Articles are delivered to your desk top. When you get an email notification that	
your article is available, the arrow below shows where to click to see the article. This	





6. This article is in several different databases and also in print. Notice the date ranges are different in the various databases.

"I have just found that a lonew." Sophomore CHS/HA	t of the books, especially dealing with counseling, are very outdated and not AHR
Response:	
The Counseling Departmen	nt selects a substantial number of new books for purchase each year.

"There should be a higher quantity of currently used textbooks." Junior Physics/EE; Computing Sciences
Response:
There are some textbooks in the library's collection but it is not the Library's policy to purchase a copy of all texts that are required for classes. The Library's collection supports research and reading, supplementing required texts. Textbooks are regularly revised so that a collection of texts would become outdated. The loan period is one month. If someone else wanted the book, it could not be renewed. Many students use PALCI to borrow textbooks from other libraries.
"I wish there were options for leisure reading as well." –Junior Social Sciences/Psychology

Fiction is classified by the Library of Congress scheme so the best way to find leisure reading would be to look up your favorite author. However, since books are selected by academic faculty, authors tend to match those who are course related. Some fiction that is donated to the book sale is added to the

b! 91

Response:

collection. There are current paperbacks for 50